

# GENERAL INFORMATION FOR ALARM USERS

## THE REQUIREMENTS FOR ALARM USERS ARE AS FOLLOWS:

### PERMITS:

WITHIN SIXTY (60) DAYS OF INSTALTLATION OF AN ALARM SYSTEM. A PERMIT MUST BE OBTAINED FOR AN ALARM SYSTEM THAT TRANSMITS OR RELAYS A SIGNAL INTENDED TO SUMMON EMERGENCY SERVICES OF THE CITY OF FRISCO. PERMITS MUST BE OBTAINED BEFORE AN ALARM SYSTEM IS ACTIVATED.

IT IS THE RESPONSIBILITY OF THE PERMIT HOLDER TO APPLY FOR RENEWAL PRIOR TO THE LAST DAY OF THE MONTH IN WHICH THE PERMIT EXPIRES

PERMIT APPLICATIONS AND FEES (\$25.00) SHOULD BE MAILED TO:

Frisco Police Department  
7200 Stonebrook Pkwy  
Frisco, TX 75034

### SERVICE FEES:

THE ALARM ORDINANCE ALLOWS FOR FIVE (5) **FREE** FALSE BURGLARY ALARMS DURING ANY TWELVE (12) MONTH PERIOD. SERVICE FEES ARE AS FOLLOWS:

0 – 5 FALSE BURGLARY ALARMS	NO CHARGE
ALL FALSE BURGLARY ALARMS THEREAFTER	\$50.00 PER ALARM
ALL FALSE ROBBERY ALARMS	\$75.00 PER ALARM
0 – 2 FALSE FIRE ALARMS	NO CHARGE
ALL FALSE FIRE ALARMS THEREAFTER	\$75.00 PER ALARM
0 – 2 EMERGENCY MEDICAL ASSISTANCE ALARMS	NO CHARGE
ALL FALSE MEDICAL ALARMS THEREAFTER	\$75.00

THE PERMIT HOLDER SHALL HAVE THIRTY (30) DAYS AFTER RECEIPT OF NOTICE TO PAY THE ASSESSED FEES FOR ANY FALSE ALARMS.

THE PERMIT HOLDER WILL BE EXEMPT FROM CHARGES FOR A FALSE ALARM NOTIFICATION IF IT IS LATER SHOWN TO HAVE BEEN JUSTIFIED. AN ALARM WILL NOT BE CONSIDERED "FALSE" IF IT IS DETERMINED THAT HE ALARM WAS CAUSED BY:

NATURAL OR MAN MADE CATASTROPHE	
VANDALISM	TELEPHONE OUTAGE
ATTEMPTED ENTRY	SEVERE WEATHER

### RESPONSIBILITY OF PERMIT HOLDER:

THE PERSON IN CONTROL OF THE LOCAL ALARM SHALL COMPLY WITH ALL REQUIREMENTS OF OPERATION AND MAINTENANCE AS OUTLINED IN THE CITY ORDINANCE.

THE PERMIT HOLDER IS RESPONSIBLE FOR INFORMING THE CITY IN WRITING OF ANY CHANGE OF INFORMATION LISTED ON THE PERMIT APPLICATION.

### Violation:

ANY PERSON OPERATING AN ALARM SYSTEM WITHOUT OBTAINING A PERMIT IS IN VIOLATION OF CITY ORDINANCE AND MAY BE FINED UP TO \$500.00 PER DAY.

### Suspension:

A PERMIT MAY BE SUSPENDED OR RENEWAL REFUSED IF AN ALARM SYSTEM GENERATES AN EXCESSIVE NUMBER OF FALSE ALARMS.

ANY FALSE STATEMENT OR MISREPRESENTATION OF A MATERIAL FACT MADE BY AN APPLICANT FOR THE PURPOSE OF OBTAINING AN ALARM PERMIT OR RENEWAL. WHILE MAKING A CHANGE THERETO, SHALL BE SUFFICIENT CAUSE FOR REFUSAL TO GRANT, OR SUSPENSION OF A PERMIT.

**INSTRUCTIONS**  
**FOR COMPLETING**  
**ALARM PERMIT APPLICATION**

**"PERMIT HOLDER"** SHOULD BE THE PERSON CHARGED WITH THE RESPONSIBILITY OF MAINTAINING THE PREMISES AND THE OPERATION OF THE ALARM SYSTEM. THIS PERSON WILL ALSO BE HELD FINANCIALLY RESPONSIBLE SHOULD SERVICE FEES OR FINES BE ASSESSED.

**"CONTACT PERSONS"** THE FIRST PERSON IN THIS CATEGORY SHOULD BE THE PERSON MOST READILY AVAILABLE TO ANSWER THE ALARM, SHOULD THE POLICE DEPARTMENT REQUIRE SOMEONE. THIS PERSON MUST HAVE ACCESS TO THE BUILDING AND THE ALARM AND BE PREPARED TO DEACTIVATE THE ALARM. FOR THE HOMEOWNER, THIS COULD BE A CLOSE NEIGHBOR, FRIEND, RELATIVE, OR THE ALARM COMPANY REPRESENTATIVE IF THEY PROVIDE THIS SERVICE. THE PERSON DESIGNATED MUST BE ABLE TO REACH THE LOCATION WITHIN THIRTY (30) MINUTES IF REQUIRED BY THE POLICE DEPARTMENT.

THE SECOND/THIRD CONTACT PERSON(S) SHOULD MEET THE SAME REQUIREMENTS AS THE FIRST PERSON. HE/SHE WILL BE CONTACTED SHOULD THE FIRST PERSON NOT BE AVAILABLE. THE THIRD PERSON IS DESIRABLE, BUT NOT MANDATORY. THERE MUST BE TWO (2) PERSONS LISTED ON THE PERMIT APPLICATION.

A PERMIT HOLDER MUST INFORM THE CITY OF FRISCO POLICE DEPARTMENT OF ANY CHANGES ON THE APPLICATION WITHIN TEN (10) WORKING DAYS. NO FEE IS CHARGED FOR APPLICATION UPDATES.

PLEASE MAKE ALL CHECKS FOR PERMITS PAYABLE TO "CITY OF FRISCO". PERMIT FEES/ RENEWAL FEES ARE TWENTY-FIVE (\$25.00) PER YEAR PER ALARM SITE FOR COMMERCIAL AND/OR RESIDENTIAL ALARMS, DUE AND PAYABLE PRIOR TO THE LAST DAY OF THE MONTH IN WHICH THE PERMIT EXPIRES.

UPON COMPLETION OF APPLICATION, RETURN ALL COPIES WITH PAYMENT TO:

Frisco Police Department  
7200 Stonebrook Pkwy  
Frisco, TX 75034

# CITY OF FRISCO ALARM PERMIT APPLICATION

Please Print or Type

NAME OF PERMIT HOLDER: \_\_\_\_\_ (DOB) \_\_\_\_\_

NAME OF BUSINESS/RESIDENT: \_\_\_\_\_

BILL TO ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_ ZIP: \_\_\_\_\_

PHONE: DAY (\_\_\_\_\_) \_\_\_\_\_ EVENING (\_\_\_\_\_) \_\_\_\_\_

ALARM SITE ADDRESS: \_\_\_\_\_

ALARM SITE TELEPHONE: (\_\_\_\_\_) \_\_\_\_\_

ARE THERE DOGS ON PREMISES? \_\_\_\_\_ GUNS? \_\_\_\_\_ HANDICAPPED PERSONS? \_\_\_\_\_

ALARM IS:  RESIDENTIAL  COMMERCIAL  AUDIBLE  SILENT

TYPE OF ALARM:  BURGLARY  ROBBERY  FIRE  MEDICAL  PANIC

CHECK ALL THAT APPLY:  GLASS BREAKAGE  MOTION DETECTION  DOOR ACTIVATION

WINDOW ACTIVATION  GARAGE DOOR ACTIVATION  PANIC BUTTON  AUTOMATIC RESET

POLICE NOTIFIED BY:  ALARM CO.  PANEL  OTHER (SPECIFY) \_\_\_\_\_

ALARM OR MONITORING COMPANY

NAME: \_\_\_\_\_

ADDRESS: \_\_\_\_\_ CITY: \_\_\_\_\_

STATE: \_\_\_\_\_ PHONE: (\_\_\_\_\_) \_\_\_\_\_

DATE ALARM INSTALLED: \_\_\_\_\_ DATE SERVICE BEGAN: \_\_\_\_\_

CONTACT PERSONS - OTHER THAN ABOVE  
MUST HAVE ACCESS TO PREMISES AND ALARM. 30 MINUTES MAXIMUM RESPONSE TIME. LIST 3 OR MORE.  
(PROVIDE NAME, DAYTIME AND EVENING PHONES)

NAME: \_\_\_\_\_ PHONE: DAY (\_\_\_\_\_) \_\_\_\_\_ EVENING (\_\_\_\_\_) \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE: DAY (\_\_\_\_\_) \_\_\_\_\_ EVENING (\_\_\_\_\_) \_\_\_\_\_

NAME: \_\_\_\_\_ PHONE: DAY (\_\_\_\_\_) \_\_\_\_\_ EVENING (\_\_\_\_\_) \_\_\_\_\_

DATE: \_\_\_\_\_ SIGNATURE OF PERMIT HOLDER: \_\_\_\_\_

DATE APPLICATION RECEIVED \_\_\_\_\_ RECEIVED: IN PERSON MAIL

METHOD OF PAYMENT: CASH CHECK (# \_\_\_\_\_) RECEIPT # \_\_\_\_\_

PERMIT NO. \_\_\_\_\_ ISSUE DATE: \_\_\_\_\_ EXPIRATION DATE \_\_\_\_\_

CAD ENTRY DATE \_\_\_\_\_ BY \_\_\_\_\_ VERIFIED BY \_\_\_\_\_

RENEWAL PERIOD \_\_\_\_\_

RENEWAL PERIOD \_\_\_\_\_

RENEWAL PERIOD \_\_\_\_\_

OFFICE USE ONLY

Please send payment to: City of Frisco, Police Department, 7200 Stonebrook Pkwy Frisco, TX 75034